

## **COVID -19 : Skeena Valley Golf Club Guest / Employee Guidelines**

### **Introduction:**

At SVGC, we are committed to providing the safest and healthiest workplace achievable during the current covid-19 outbreak. This commitment is not exclusive to employees, but also to all our patrons and suppliers.

As the Health and Safety of our team are of paramount importance to our organization, we have been actively monitoring the rapid and evolving emergence of COVID-19 throughout BC.

We have reviewed multiple sources of information regarding this topic and have developed a plan based on those recommendations covering all departments. We have taken the following measures to help flatten the curve.

We have posted the following bulletins throughout the facility to inform and educate our staff and patrons about the corona virus:

## SVGC COVID-19 Protocols and Procedures

**IF ANY PATRON IS CAUGHT NOT ADHERING TO THE SVGC'S PROTOCOLS AND PROCEDURES, YOU WILL BE ASKED TO LEAVE THE PREMISES AND WILL NOT BE ISSUED A REFUND. IF YOU ARE A REPEAT OFFENDER, YOU WILL BE BANNED FROM SVGC UNTIL FURTHER NOTICE.**

**No Food will be available until the restaurant opens when the government allows. Limited Non-Alcoholic beverages will be available in the pro shop. We apologize for the inconvenience. We recommend you bringing your own snacks for the day.**

### TEE-TIMES:

- Golfers Cannot enter property no earlier than 20 minutes before their tee time
- Golfers must leave the property immediately after golf, no loitering around the clubhouse or parking lot.
- Tee times 12 minutes apart
- You can call 250-635-2542 or book online via our website [svgc.ca](http://svgc.ca) for tee-times
- Fall rates will be in effect until further notice ( \$34 / 18 holes, \$26 / 9 holes )
- First AVAILABLE tee-times will be 9:00, this is due to combat Frost Delays
- If and When we have a Frost Delay, please STAY in your vehicles while waiting for the course to open.

### ARRIVAL:

- Any vehicles with passengers that are not from the same household will be prohibited from playing Golf. Social Distancing regulations do not allow for carpooling. Please take your own vehicle when choosing to Golf at SVGC.
- An outside services employee will inform you of the new policies on how to maneuver within the premises.
- All clubhouse facilities are closed to the public until restrictions allow. Washrooms are available at the Kiosk and the 2 outhouses located after holes #4, #5,#7.
- Hand Sanitizer will be provided at the Kiosk and Outhouse Bathrooms, You MUST sanitize your hands before entering and exiting the washrooms.
- The Pro shop will be open, allowing a maximum of only 4 patrons inside at once.

#### CHECK – IN PROCEDURE:

- If you are a member who's dues are paid for, you do not require to check into the pro shop, this can be done with the outside services employee.
- Hand Sanitizer will be provided and is required before entering and exiting the pro shop, this will be available at the pro shop doors.
- NO Cash will be accepted, we will accept, Debit, Credit Cards and e-transfer.
- Only 4 customers are allowed in the pro shop at all times.
- Please do NOT touch the merchandise, a staff member will assist with any purchases you may require.
- Please stay minimum 6' apart from anyone in the pro shop, guidelines for distance while paying is clearly marked on the floor.

#### UPPER PRACTICE GREEN:

- Only 4 golfers allowed on the putting green at once, please limit your warm up to 5 minutes maximum so that everyone gets a chance to practice before teeing off.
- 2 Blue pegs will be positioned on the green, please DO NOT Touch them.
- Both Golfers will have their own blue peg to putt to.

#### POWER CARTS:

- Whether a Power Cart is privately owned or rented from SVGC, SINGLE rider and clubs are strictly enforced, unless you are from the same household until government mandates allow shared carts. Any breach will mean immediate removal from the property.
- Tournament rate for carts will be in effect ( \$25 / 18 holes, \$15 / 9 Holes )
- All Power carts will be fully sanitized before and after each use.
- Staff will notify all Power Cart users of the daily on course regulations, ( Paths only, 90' rule )
- After your round, please park your cart near the upper storage building closest to the cleaning station and leave the key. Please kindly empty all your garbage into the assigned bins and remove personal items.

#### ON COURSE :

- All cups will be raised and above ground to ensure your ball does not enter the cup. If your ball stops within 1 putter length after striking the cup, this will be considered a made putt.
- DO NOT REMOVE/TOUCH the flag stick
- NO Rakes will be in the bunkers, lift/clean/place rule is in effect for all bunkers. Please smooth your tracks with your feet to the best of your ability after hitting your shot(s).
- No Ball washers will be provided
- No benches will be provide ( we apologize for this, but its necessary )
- DO NOT pick up other peoples tees on the Tee-Boxes or anywhere
- DO NOT TOUCH lost golf balls throughout the property
- DO NOT SHAKE HANDS with your playing partners
- Stay a minimum of 6 feet apart at all times while playing
- DO NOT SHARE clubs, balls, tees, scorecards, pencils ( DOWNLOAD THE SVGC APP to have a virtual scorecard at your fingertips ).
- We will NOT be providing the sand and seed bottles, please replace your divots for the time being.
- With limited staff and a vast property to maintain, PLEASE give the right of way to the Grounds Crew.

#### DRIVING RANGE:

- Only 2 mats will be put out, stall #1 and #4, they are more than 6' apart.
- Only 2 Golfers on the putting green allowed at one time
- Only small buckets will be available to ensure everyone gets to warm up since only 2 stalls are available.
- The hitting cages will be Open and you must use your own golf balls

#### TRANSMISSION & CLEANING:

- SVGC has requested that any employee or patron not feeling well must stay home.
- If you have developed symptoms, please contact your healthcare provider or call 8-1-1 for guidance.
- SVGC has developed a “ NO HANDSHAKE POLICY “

SVGc has increased cleaning measures on the Golf Course, Offices, Pro Shop and Washrooms

- Door handles to the pro shop, offices and washrooms
- Clean high-touch areas such as debit machine in pro shop, counter in pro shop on a regular basis.
- All Rental equipment
- All tools and equipment used by staff
- Hand sanitizers provided in key areas : Pro Shop entrance, Kiosk Bathrooms, Ground Shop Entrance
- Hand sanitizers will be at the wash bay/ fueling station, ground shop will be off limits except the back bay, and also include outhouses.
- Hand Sanitizer provided for all Staff : Pro Shop and Grounds Crew
- Strongly encourage regular hand washing
- Increased education of employees with respect to handwashing , hand sanitizing and Covid 19 symptoms

**The Skeena Valley Golf Club recognizes that the COVID-19 outbreak is beyond our responsible control. The virus can and will be transmitted through sources outside the control of and / or on our premises over which SVGc is not responsible ; therefore SVGc can make no promises that infections will be completely prevented in any environment. However, the proactive measures outlined above represent SVGc’s due diligence to mitigate the impacts of a potential outbreak within our organization.**